

REFUND POLICY

Dispute

To dispute a donation please contact WRDF as soon as possible. Upon determination of an error on our part, WRDF will work to make the necessary correction. Due to the nature of tax receipting, any request for refunds must be made in the same financial tax year in which the donation was made.

Oversubscription

If we are unable to remit your donation to a designated project due to it being oversubscribed, we will allocate funds to the subsequent year's budget for the same project. When this option is not available your donation will be allocated to a similar project.

Unable to remit a donation

In some instances, WRDF may not be able to remit funds to a designated project. In this case WRDF will allocate your funds to a similar project or we may choose to refund your donation as long as it is within the same financial year.